

Complete the dialogue

Fill in the blanks by listening to the audio file (see link/QR code below the dialogue).

Good morning! I would like to _____ a reservation for a plane ticket to Chicago for tomorrow afternoon.

Certainly. I will need your _____, date of birth and address.

_____ name is David Brown.

Could you spell _____ for me please?

D as in Delta, A as in Alpha, V as in Victor, I as in India, D as in Delta, space, B as in Bravo, R as in Romeo, O as in Oscar, W as in Whiskey, N as in November.

And what is your _____ of birth?

It's the 25th of _____ 1985.

Thank you. And your _____ address?

320 Market Street New York, 10445.

So your date of birth is the 25th of August 1985, you _____ at 320 Market Street New York, 10445 and your name is David Brown, correct?

Correct! What _____ do you have available?

I have _____ flight at 9 am and another at 4 pm.

I will take the one at 4 pm. _____ you!

You're welcome. Have a nice _____.



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Solutions: Good morning! I would like to **make** a reservation for a plane ticket to Chicago for tomorrow afternoon. / Certainly. I will need your **name**, date of birth and address. / **My** name is David Brown. / Could you spell **that** for me please? / And what is your **date** of birth? / It's the 25th of **August** 1985. / Thank you. And your **current** address? / So your date of birth is the 25th of August 1985, you **live** at 320 Market Street New York, 10445 and your name is David Brown, correct? / Correct! What **times** do you have available? / I have **one** flight at 9 am and another at 4 pm. / I will take the one at 4 pm. / **Thank** you! / You're welcome. Have a nice trip.